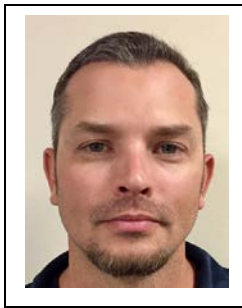




**Owner Operator Session**  
**Tuesday, February 6, 2018**  
**Noon - 2:00p** (*sack lunch included*)  
**Raphel Ballroom D**



Jeffrey Parham  
Chair, Owner/Operator Council

Serving as Chairman of the Owner/Operator program this year is Jeffrey Parham. Jeff has been with Xcel Energy in Amarillo, Texas since 2003. He has a MBA from West Texas A&M University (emphasis on management) and a BS - Mechanical Engineering Technology with a Minor in Manufacturing from New Mexico State University.

Please attend the Cooling Technology Institute (CTI) Owner/Operator Session at the 2018 CTI Annual Conference in Houston, Texas. The Council is comprised of owner/operators that are responsible for cooling towers, associated equipment as well as water treatment for the cooling systems at their facilities. This is an opportunity for owner/operators to hear informative presentations from recognized experts in the industry and talk with their peers about issues they are having and share lessons learned as well as best practices developed through experience. All those with an Owner/Operator ribbon at the Conference are welcome and encouraged to attend.

This year's Council will feature one technical presentation followed by an owner/operator only open forum discussion (no suppliers or manufacturers present). The presentation will be about the use of CTI Standards and Guidelines when creating Construction Scopes of work and/or Installation Specifications. The open discussion following the presentation is a great opportunity for owner/operators to cultivate relationships amongst each other and have a candid discussion about their ongoing operations, problems and solutions. Come prepared to share thoughts and experiences on topics ranging from performance monitoring, certifying cooling towers, water quality, plume abatement, and vibration. Be sure to sign up and come enjoy the benefits of being an active participant in this Council.